

uEducateUs

Issue 12

February 2024

## School Management System

Streamline administrative tasks, track attendance, manage assessment and reporting, and enhance communication with parents.



## Welcome to 2024

Who ever said time flies was 100% correct!!!

Here we are at the beginning of another school year and before we know it the term will be over. Our customer support team are here to assist with your enquiries so please reach out if you require some help setting up your school structure.

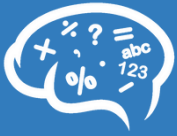
## Congratulations !!

Congratulations to Kathy Callendar at Newstead Primary School. You have won the draw for participating in our Annual Survey. The prize is an educational package to the value of \$200 and it has been posted to you.



Charlotte (SchoolWorks Bairnsdale) and Lorry (uEducateUs) selecting the prize.

We sincerely thank all of our customers who participated in the Annual Survey.



uEducateUs

## Testimonial



“As a Parent at the School I find the uEducateUs App really handy. I can see everything I need to that relates to me and my child”.

Tina



# Welcome onboard, Beck

We have a new staff member within our customer support team this year.

Meet Beck, a mum of 3, is returning to the workforce after raising her family. Beck comes to us with an IT background with a customer service focus.

We are thrilled to have her on board, and we are sure your experiences with her will be positive ones. Welcome Beck !



## IMPORTANT: Update School Details

School Administrators must make sure your Principal and Business Manager details are correct in the Admin view of uEducateUs at the beginning of every year.

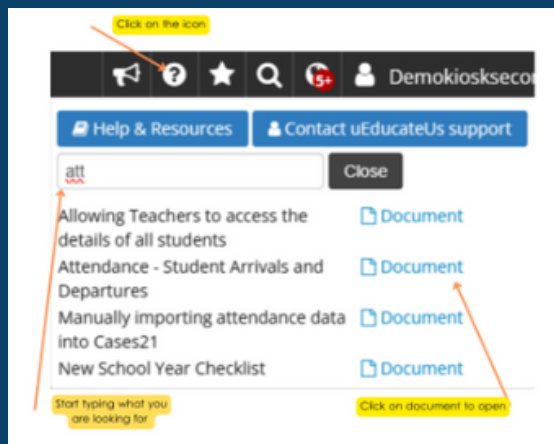
Follow the link to see the quick guide on how to do this.

- Don't forget to deactivate any staff who have left your school.

**Quick link:** [Updating your details](#)

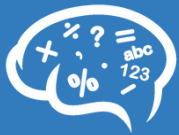
If you have a new Principal or Business Manager and would like an overview of uEducateUs please log a ticket via the system.

## Quick Guides & Videos



Improvements to the taskbar were made, last year, to make it easier for you to locate documents. All documents and videos are not there right now, but during 2024 we will upload more after we review and update our instructional documentation.





# uEducateUs

## Testimonial



“I have recommended this program to many other schools - I can't rate the product, technical support and customer services more highly!”.

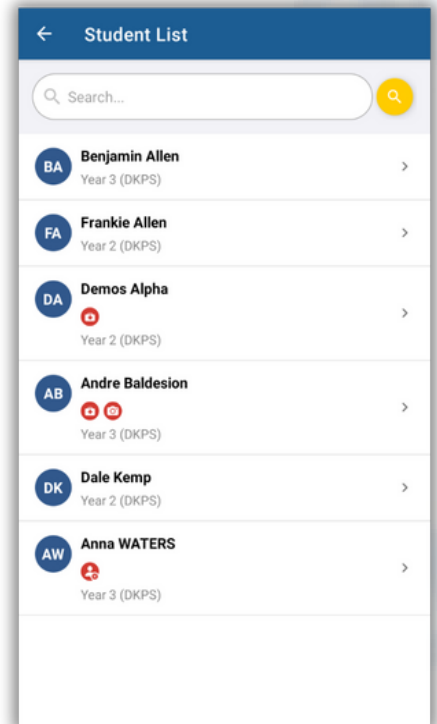
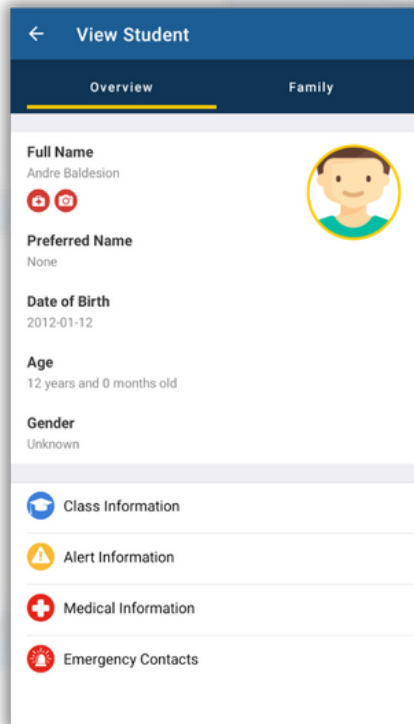
Rachel



## uEducateUs Mobile

The February update to uEducateUs Mobile includes access to student and parent overviews. Available to both teachers and administrators, you can now view:

- Student overview details
- Family
- Class Information
- Alert Information
- Medical Information
- Emergency Contacts

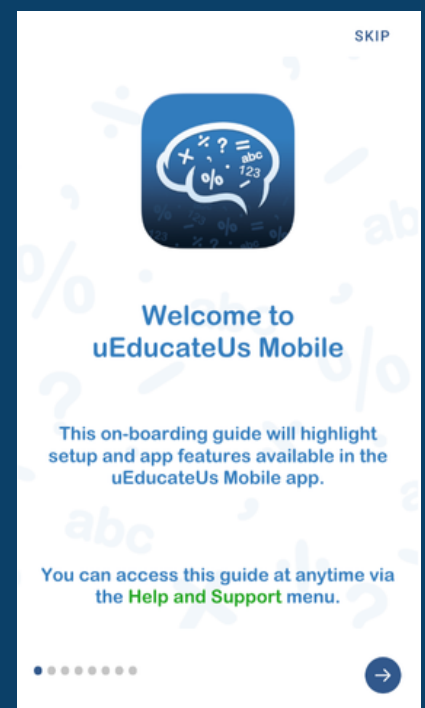


## Mobile on-boarding

When installing the mobile app for the first time or updating to the latest version, all users will be presented with the on-boarding guide.

This guide is designed to give new and existing users some basic information about the apps features and tips when installing the uEducateUs Mobile App.

The on-boarding guide is only displayed once and can be skipped immediately for experience users.



# Customer Feedback Program

*The biggest compliment we can receive is a referral:*



*If you know any schools that could benefit from using our School Management System, please reach out to them*



We have introduced a new program this year which rewards schools for providing great feedback that helps us improve our system. At the end of Terms 1, 2 and 3 we will conduct a random draw for one winner. The lucky recipient school will win an educational package to the value of \$200 as a way of thanking schools for their proposed improvements.



## Referrals

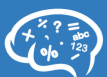
Are you aware we have a referral program?

### How it works:

If a school refers another school and the other school starts using uEducateUs then we will gift an educational package (\$200 value) to the school that did the referral as a way of thanking that school.

Send the referred schools' info through to us or get the referred school to contact [support@ueducateus.com.au](mailto:support@ueducateus.com.au) and tell them to mention your school so we know who referred them.

**Our educational packages are handpicked and may consist of Books / Puzzles / Games Origami / Art supplies / Maths and English resources.**



**uEducateUs**

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